

IMM eReceipts

One of IMM's most-popular eTransaction applications, IMM eReceipts enables the financial institution to generate "digital" or electronic receipts for teller transactions and deliver eReceipts via secure, electronic methods to the member.

With IMM eReceipts, members sign their deposit or withdrawal receipts digitally via traditional signature pads attached to the teller workstation, or via the new tablet-based signature capture capability. Once signed, the signature is applied to the electronic receipt for final verification and member delivery. Receipts can either be securely emailed or printed at the teller line on cost-effective thermal printers, giving the member a choice of how the transaction receipt is delivered.

Following the successful completion of the teller transaction, the generated eReceipt is automatically stored as an encrypted, indexed electronic document (industry standard PDF file format) into any Imaging/ECM system for permanent archival. Since security is of course a priority, customer account information on the electronic receipt can be masked to meet specific security specifications.

Unique to eReceipts is the ability to provide a comprehensive and economical solution for drive-thru applications. Real-time teller logs are also generated each day, simplifying teller balancing and end-of-day processing. eReceipts can operate in an "off-line" mode so that when the core system may not be available, tellers can continue to process transactions without service-level interruption.

Like all IMM eTransaction solutions, IMM eReceipts is seamlessly integrated with virtually all core/host applications and is designed to keep the entirety of the teller transaction electronic as well as intuitive. No paper receipt has to be generated. No more pre-printed receipts are required. No subsequent concerns about the security, filing or storing of paper-based receipts containing sensitive or private information. And of even greater value, IMM eReceipts eliminates the traditional need of manual scanning and indexing normally associated with storing receipts into an ECM/Imaging system.

If an institution is looking for further paper-reduction and teller efficiency opportunities, explore IMM's eTeller Check21 solution as a companion to IMM eReceipts, delivering the perfect combination for dynamic in-branch transaction experiences.



"The digital experience has become one of the most important places for growth and innovation...with many finding that combining digital innovation with the physical branch experience can provide outstanding customer service while making their own internal systems more efficient."

About IMM eSign

For over 24 years, IMM has been a leading innovator of eSignature solutions designed exclusively for Financial Institutions. Today, more than 1300 Banks and Credit Unions use IMM's eSign solutions across the Institution to enhance consumer experiences while also streamlining back-office processes. For more information, visit www.immonline.com, or call 1-800-836-4750, or follow us on Twitter, LinkedIn, and Facebook.