

System Requirements

IMM eSign: Web Forms to Workflow

Server Requirements

The server specifications presented here are to be used as a general minimum requirement and may differ based on factors such as your financial institution's size and volume of transactions. Please consult IMM support for your specific requirements. Specifications are subject to change without notice.

Hardware

- Intel Quad Core Xeon
- 4 Cores (or VCPUs for VMware) @ 2.6 GHz or higher (minimum configuration; 8 cores recommended)
- 16GB RAM recommended (Depending on the size of the institution, the RAM can be increased or decreased.)
- A backup mechanism
- Volume Partitions (Required)
 - C: At least 70GB of free space after the installation of the OS
 - E: 100GB, if you will allocate space one time.

Supported OS

- Windows Server 2012 R2, 2016, and 2019 (Standard)

Software

- .Net Framework 4.6.2 or later
- IIS

Virtual Environment (If Applicable)

- VMWare ESX host 5.0 or later
- MM VM must meet hardware and software specs above
- ESX host must have adequate resources for all VMs

SQL Server Requirements (Physical or Virtual)

Software

- SQL Server Standard 2014 SP2, 2016 SP2, 2017, 2019
- For details, refer to Microsoft's SQL Server requirements and features.

Workstation Requirements

Hardware

- General
- Intel Dual Core 3.0GHz, 4GB RAM
 - 20GB+ free disk space
 - Video resolution 1280 x 960 minimum
 - Connectivity to server (IMM eSign Server)

Supported OS

- Windows 10 (Professional or Enterprise)

Supported Web Browsers

- Internet Explorer 11.x
- Firefox
- Google Chrome

Software

- Adobe Acrobat Reader is required for Internet Explorer 11.x. Refer to the Compatibility Chart: <https://www.immonline.com/adobe-reader-compatibility/>
- For Firefox and Google Chrome, Adobe Acrobat Reader is not required.

1. Refer to the Adobe Sign system requirements for details about remote signer requirements: <https://helpx.adobe.com/sign/system-requirements.html>

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Supported Thin Client Configurations

Citrix Virtual Apps and Desktops (XenApp and XenDesktop)

Server

- Version 7 2003
- Memory
 - 6–8 Users: 2 CPU, 8GB Memory
 - 10–12 Users: 4 CPU, 8–12GB Memory

Client

- Via RDP: thick client or WYSE Terminal running Windows Embedded OS Terminals
 - Via Citrix Receiver: thick client or WYSE Terminal running Windows Embedded OS Terminals (Desktop sharing only)
 - Citrix Receiver on either thick client or XenDesktop device
 - Signatures supported with Citrix or Windows CDS (Citrix Device Service) only
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VMware Horizon (VDI)

- Server: VMware Horizon 7.12
 - Client: VMware Horizon on either thick client or a VMware Horizon device
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Remote Desktop Services

- Server: Windows Server 2012 R2, 2016, 2019 (64-Bit) host configured for Terminal Services
- Client: Thick client via RDP or any WYSE device running Windows Embedded OS Terminals

Additional Information

Consult your IMM representative to determine if there are any additional requirements for your integration.