IMM eReceiptsCloud

Release Notes

eReceipts 8.0.3.8

New With This Release

The components listed here are new or updated in this release. For the latest features and fixes, the latest versions are required.

- eReceipts Server 8.0.3.8
- eReceipts Client 8.0.3.8
- Archive Agent
- Member Import Agent

Supported Client Upgrades

eReceipts Client 8.0.3.8 can be upgraded from these client versions:

- eReceipts Client 8.0.3.5
- eReceipts Client 8.0.3.4
- eReceipts Client 8.0.3.2

eReceipts Client Compatibility

eReceipts Server 8.0.3.8 is compatible with these client versions:

- eReceipts Client 8.0.3.8
- eReceipts Client 8.0.3.5
- eReceipts Client 8.0.3.4
- eReceipts Client 8.0.3.2

Features

eReceipts Client Upgrade Notifications

 Beginning with this release, a notification will be displayed to announce that an upgrade is available for eReceipts Client. Environments must be using eReceipts Client 8.0.3.5 (minimum) to receive upgrade and end-of-support notifications. (ERW-2961)

Client Menu Improvements

- A Restart option is added to the eReceipts Client menu. When Restart is clicked, the eReceipts Client is exited and relaunched. Restarting the client is useful to apply certain settings that have been updated during working hours and to resolve client issues. (ER-455)
- For clarity, the Logout option is renamed "Log Out and Exit."
- The menu items are reorganized for a better overall user experience.

Signature Pad Improvements

 When an attempt to launch the signature pad from the transaction page fails, a warning message is displayed to provide troubleshooting information. (ER-288)



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Network Disruption

- When there is a problem with the internet connection, the Teller Portal and Admin Portal will be refreshed to display a
 user-friendly message that notifies the user of what happened and what to expect next. (ER-242)
- When network service is disconnected or disrupted, the eReceipts Admin Portal can be refreshed automatically to eliminate unnecessary interruptions. Now, the Connection Error window allows users to manually refresh the page to continue working, or users can click Ignore to close the Connection Error window. If the teller does not notice the Connection Error window when the Teller Portal is minimized, the teller will not know that there is a network issue and will not be able to manually refresh the page. To resolve this, the Auto Refresh feature now affects the Admin Portal. Previously, the Auto Refresh settings only impacted the Teller Portal. If Auto Refresh is enabled, the page will be automatically refreshed in a set amount of time. In addition, the Connection Error window will display the number of seconds until the page is automatically refreshed. Auto Refresh is disabled by default. Configure the Auto Refresh feature from the FI Settings window. (ER-301)

Archive Agent Improvements

- Archiving performance and speed are improved. (ER-287)
- The internal improvements will also prevent a pending transaction from being archived more than once by lengthening the time between pending transaction queries. (ER-287)

Member Import Agent Improvements

• In the Member Import Agent CSV file, spaces entered before and after the data will not prevent a member import from successfully being completed. The spaces are now automatically removed during member import to eliminate the need for the FI representative to check the data and manually remove the spaces before importing. (ER-362)

Token Cache Files

When attempting to log in to previous versions of eReceipts Client, a corrupted token cache file would prompt an error
message and prevent eReceipts Client from launching without guidance on how to proceed. To prevent this error from
halting productivity and to improve the overall user experience, eReceipts Client will now automatically detect and
delete the corrupted token cache file and then prompt the user to log in again. If eReceipts Client is unable to delete
the corrupted token cache file, the user will be alerted and instructed to manually delete the file before starting
eReceipts Client again. (ER-302)

Custom Core File Downloads

 Some core systems require custom files to be downloaded by eReceipts Client. When the core files are not installed, a user friendly message will alert the FI representative that eReceipts Client should be restarted to resolve the issue. (ER-319)

Special Character Support for Printer Names

 Printer names can include ampersands (&) and the less than and great than symbols (< >) in addition to the special characters already supported. (ER-458)

Receipt Audit Log

 The Receipt Audit Log includes an entry to acknowledge that the consumer agreed to the terms of use before signing. (ER-568)



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Security Updates

- Internal security and authentication enhancements are made in this client, server, and agent release. (ER-245)
- Microsoft is ending support for Active Directory Authentication Library (ADAL). As a result, eReceipts has been
 updated to support Microsoft Authentication Library (MSAL). For existing eReceipts customers, it is recommended to
 grant administrative consent to eReceipts. IMM will provide step-by-step instructions. More information to follow.

Fixes

• Instead of redirecting the user, an error in the eReceipts UI would occur if a user attempted to navigate back to an archived transaction. (ER-228)

