

Product Brochure

IMM eSign

IMM eSign (formerly known as TotaleAtlas) is setting new standards for eSignature processing and management within the financial industry. At its foundation, IMM eSign is an enterprise-wide electronic document presentation and eSignature platform that manages and maintains an “end-to-end” electronic transaction. Capable of processing any document or form used to conduct business within the financial institution, IMM eSign is comprehensive, designed, and priced to meet the eSignature needs of any-size financial institution.

Solution Overview

Virtually any document can be managed, prepared, and conveniently eSigned when and where its' convenient for the consumer. IMM eSign meets all industry regulations and applicable statutes to insure transactions are legally compliant and fully enforceable. Completed documents along with their audit trails are seamlessly archived with their required index values, into an ECM or imaging system. With IMM eSign, the entire process is 100% electronic, eliminating traditional paper-based headaches, improving security, and streamlining business efficiencies.

Enterprise-Wide Document Integration

With over 20 years of financial industry expertise, IMM has built rich integrations to several core processing, deposit, and LOS systems. This integration provides a simplistic, error-free initiation of the eSignature transaction directly from the business application. Employees are removed from making the important decisions about who-signs-where, or what signatures are required. IMM's unique technology and business integrations manage all aspects of the eSignature transaction, eliminating embarrassing errors normally associated with manual drag-and-drop eSignature solutions.

Intuitive User & Consumer Experience

IMM eSign delivers powerful processing capabilities to your employees in an enhanced, dynamic user interface. This simple browser-based experience makes navigating the eSignature transaction simpler than ever before. The same emphasis on ease-of-use has been applied to the consumer signing experience. Whether in-person or remote, eSigning actions are comprehensive and intuitive. Unlike other technology-centric solutions, IMM eSign makes eSignatures easy across all parties.



“As a longtime IMM eSign client, our credit union and our members have gained a strong appreciation for the value, convenience and member experience provided by IMM eSign. That’s why we chose to keep IMM eSign when we migrated to a new core financial system. As we journeyed through our system migrations, it was no surprise to us that IMM eSign turned out to be one of the smoothest and easiest elements of the migration. We truly appreciate our IMM relationship.”

Enterprise-Wide Document Handling

IMM eSign is capable of processing documents from all business systems used across the financial institution. Our enterprise-wide technology can build custom eForms, accept printer-ready documents, as well as produce fill-from-screen smart eForms. With a complete spectrum of document handling technologies, virtually any document or form can be processed, creating a comprehensive "end-to-end" electronic environment.

Powerful Multi-Channel eSignature Capabilities

IMM eSign allows eSigning to occur via several flexible options, providing institutions with choices that align to their individual technology or service preferences. In-Person signing options include device-less signing (type signature), traditional signature pads, or tablet and touch-based devices. Remote signing is completed with secure cloud-based services, affording convenience for the consumer to eSign when and where they desire. IMM eSign uniquely "blends" signing methods (in-person and/or remote signatures) when multiple signers are required on a single transaction, delivering the ultimate in consumer convenience and service.



"The flexibility and dynamic nature of IMM's comprehensive eSignature platform moves signers quickly through the contract, indicating each place where a signature or set of initials is required."

IMM eSign plus

This extended version of IMM eSign allows financial institutions to automate and control eSignature transactions with business rules-based enforcement. In addition to increased efficiencies and productivity realized from embedded workflow technology, compliance and governance is elevated, ensuring that tasks occur in strict accordance with established operating procedures and regulatory guidelines.

About IMM eSign

For over 24 years, IMM has been a leading innovator of eSignature solutions designed exclusively for Financial Institutions. Today, more than 1300 Banks and Credit Unions use IMM's eSign solutions across the Institution to enhance consumer experiences while also streamlining back-office processes. For more information, visit www.immonline.com, or call 1-800-836-4750, or follow us on Twitter, LinkedIn, and Facebook.