

IMM eReceiptsPlus

IMM has been an innovator of digital solutions for financial institutions over the past 25 years. Our technology has allowed institutions to meet or exceed consumer expectations for delivering convenience, ease and simplicity when performing banking transactions. Our classic Digital Receipts solution, IMM eReceipts, has been driving advanced capabilities for receipt technology for many years.

Today, we are excited to take that technology to the next-level with the introduction of our newest product innovation called eReceipts**Plus**. This brand-new solution, built on modern architecture and current technology trends, delivers unique capabilities not found in any other receipt product in today's market. In fact, eReceipt**Plus** is so new and different in functionality that it has achieved a patent-pending status with the US Patent and Trademark Office.

Overview

eReceipts**Plus** provides all the traditional features and capabilities found in our classic eReceipts platform. Digital receipts can be generated for transactions, consumers can electronically sign those receipts as required, and the finalized receipt can be delivered to the consumer via email – and a fully-indexed PDF copy of the receipt is provided to your institution's imaging/content management system. However, the magic of this new platform is all contained and denoted by the "**Plus**" in its name.

Cloud-based Solution

eReceipts**Plus** has been totally architected, developed, and is deployed as a service to IMM client institutions via Microsoft's advanced Azure Cloud service. We've taken all the headaches out of traditional hardware costs, hardware administration along with data security backup and management associated with premise-based solutions – and replaced those with the latest advances in cloud-based services available from Microsoft. Using this advanced cloud service eReceipt**Plus** automatically and dynamically scales to meet high-demand transaction volumes – avoiding degradation or latency in system performance. This is truly one of the most advanced technology platforms IMM has brought to the financial services community.

SMS/Text-based Receipt Delivery

In addition to the final receipt delivery options traditionally available from IMM, eReceipts**Plus** now offers the added option and convenience of delivering receipts to the consumer via simple SMS/Text messaging that has been integrated directly into the eReceipts**Plus** platform.

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Embedded eSignature Capture

Now this is the fun and exciting part. Our unique, patent-pending embedded eSignature capture functionality allows the receipt to be delivered to the consumer via SMS/Text messaging where it can be reviewed – and eSigned – directly on the consumer’s own device. This innovative and advanced functionality offers benefits and value long sought but unobtainable until today – in the digital receipts market:



Drive-Thru Solved

Traditional receipt solutions have not been able to address electronic receipt signing in a drive-thru scenario. Now with eReceiptsPlus – the drive-thru consumer can be texted the receipt to their smartphone – review and sign the receipt directly on their device – and return the completed receipt back to the teller.



Call Center Solved

The call center is a popular engagement channel for consumers to leverage when transactions need to be completed remotely. For those that require a signature on the transaction to complete, the embedded signature capture in eReceiptsPlus offers a way to digitally complete the transaction during the original phone call.



Touch Contact Mitigated

Even for those consumers entering a branch or in-person environment can use their own personal device to sign receipts without having to interact or come into contact with “publicly accessed” signature pads used by others before them. In today’s “touch sensitive” environment, eReceiptsPlus delivers yet one more advantage from our patent-pending embedded signature capture technology.

About IMM/eSign

We are the only eSignature company that is exclusive to Financial Institutions. With our 25 years of experience and over 1,500 Bank and Credit Union clients, we have a proven track record of understanding the unique requirements of our clients. We’ve fashioned our product and services for financial services and that makes us simply the best solution for your institution. Give us an opportunity to share our story and solution with you, you’ll find it to be time well spent. For more information, visit www.immonline.com, or call 1-800-836-4750, or follow us on Twitter, LinkedIn, and Facebook.