IMM eSign 2022
Release Notes

eSignCloud 2022.4 SP2

Supported Client Versions

- eSign Client 2018.2 or higher is supported.

Features

User Friendly Messages

- The informational messages displayed in the eSign web browser are updated to be more user friendly when these scenarios occur:
    - The user logs out using the Logout button. (ES-2273)
    - Multiple eSign web browsers are open. (ES-2273)
    - A window has been inactive for an extended amount of time. (ES-2273)
    - An attempt to open eSign takes too long. (ES-2328)
- Provide a link to return to eSign when a user logs out, when multiple eSign web browsers are open, and when a window is inactive. From the General Settings page, enable Display eSign Link to Log Back In to use this feature (disabled by default). It is recommended to work in one eSign web browser at a time. (ES-2273)

Signature Lines on Signature Pads

- The ability to display signature lines at the bottom of certain signature pads is removed due to the way the signatures appeared for different users. This behavior will be reviewed for future implementation.

Fixes

This is a list of issues that have been fixed in this release:

- When a session is created using eSign RTS API, certain fields are deleted depending on the setting configurations. (ES-2357)
- When an eSign RTS API session is created with more than two documents, extracted party fields are deleted from all of the documents except the first and the last documents depending on how the fields were added. (ES-2356)
- The Archive on Session Expiration (Completed Sessions) setting is not working in certain scenarios. (ES-2366)

IMM/eSign

Release Notes

eSignCloud 2022.4 SP1

Supported Client Versions

- eSign Client 2018.2 or higher is supported.

Fixes

This is a list of issues that have been fixed in this release:

- When signature pads are configured to display messages during in-person signing, buttons on the signature pads are not displayed as expected in some environments. (ES-2242, ES-2054)

- During the in-person signing process, an Unexpected Device error message is displayed in eSign if the document name is too long to fit on one line of the signature pad display screen. (ES-2262)

- When an eSign session times out and the user clicks the link to log in to eSign again, there is a Session Timeout message displayed on the Login page. (ES-2272)