

# IMM eReceipts 8

## Security Permissions and Exclusions

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## Overview

This guide lists the required permissions and exclusions for IMM eReceipts. Refer to each applicable section for details:

- [Add to Allow List](#)
- [IMM eReceipts Client](#)
- [IMM eReceiptsCloud Server](#)
- [Thin Client Server](#)

## Add to Allow List

### URLs

Add these URLs to your institution's allow list to make sure they are not blocked:

- <https://immereceipts.com>
- <https://api-prod.immereceipts.com>

### IP Addresses

Add this IP address to your institution's allow list to make sure emails from the immereceipts.com domain are not blocked:

- 168.245.97.200

## IMM eReceipts Client

The following eReceipts client permissions and exclusions are required for users to run IMM eReceipts client applications. Permissions must be set on every workstation.

### Permissions

This section addresses the permissions required for workstation registries, eReceipts client folders, and files. The default installation path of the IMM eReceipts folder is *C:\IMM\eReceiptsClient*.

**Note:** Due to folders and files being created at run-time, launch IMM eReceipts as an administrator at least once before setting the following folder and file permissions.

Static Workstation Folders and Files	User	Permissions Required
<IMM eReceipts Folder>	Users	List/Read/Execute  <div style="border: 1px solid black; padding: 5px;"> <p><b>Note:</b> The List/Read/Execute permissions are passed to all of the files and folders within the IMM eReceipts folder. <b>The following permissions for certain folders and files noted in this table are in addition to the List/Read/Execute permissions that these objects inherit from the IMM eReceipts folder.</b></p> </div>
%InstallPath%\ws %InstallPath%\CustomFiles %InstallPath%\Process %InstallPath%\eReceiptClient.exe.config %InstallPath%\debug.log	Users	Modify/Write

Dynamic Workstation Folders and Files	User	Permissions Required
%InstallPath%\WS	Users	Modify/Write  <div style="border: 1px solid black; padding: 5px;"> <p><b>Note:</b> The logged on user needs access to this folder, which is NOT set up by the installation program. The folder is created on the fly by certain IMM eReceipts processes. You must add these permissions to the Group Policy to ensure the folder has the correct rights when it is dynamically created.</p> </div>

## Security Exclusions

This section addresses firewall, antivirus, antispyware, Windows Defender, Windows Search, security probes, and scanning exclusions.

Item	Item Type	Exclusion
%InstallPath%\* BMP, CONFIG, INI, LOG, PDF, PNG, PAK, BIN, TXT, EXE, XML, DLL, DAT, MSI	File Types (Extensions), Full Directory Branch	Exclude from Antivirus, Antispyware, Windows Defender, and Windows Search
<Printer port> (default is 9101)	TCP Port	Exclude from Security Probes and Scanning
eReceipts Client	Executable (.exe)	Exclude from firewall outbound; allow access if prompted.

## IMM eReceiptsCloud Server

This section addresses the permissions required on the IMM eReceipts server for cloud environments. The following permissions must be set for Agents folders and protocols. IMM recommends using the default installation path of the IMM eReceipts Agents folder: *E:\IMMeReceipts*.

<IMM eReceipts Server Folder>	User	Permissions Required
E:\IMMeReceipts\MemberImportAgent E:\IMMeReceipts\ArchiveAgent E:\IMMeReceipts\VerifastAgent	Administrator  to install the services and the services will run under local system.	List/Read/Execute/Modify
Microsoft .NET Framework 4.7 and above is required	Administrator	Admin needs access to server manager to enable the framework.
Logs, PDFs, and Archive folders CONFIG, LOG files	Local system account or custom user	Modify  <div style="border: 1px solid black; padding: 5px;"> <p><b>Note:</b> Modify allows users/accounts to read and write files and subfolders. Modify also allows deletion of the folder.</p> </div>

Protocols	User	Permissions Required
HTTPS (443) protocol	Agents Server	Allow



## Thin Client Server

The following rights (additional to the workstation and server rights) are needed for users to run the IMM eReceipts client application in Citrix and MS Terminal servers.

Permissions are set on every Thin Client server. Make sure all normal workstation rights and exclusions are also in place for the server. The default installation path is *C:\IMM\eReceiptsClient*.

Workstation Folders	User	Permissions Required
SigOperations DLL Files	Current User	Write
%USERPROFILE%\windows\ %TEMP% USER environment variable: %MICRDEVFILE%	Current User	Full Control
HKEY_LOCAL_MACHINE\SOFTWARE\IMM\ HKEY_LOCAL_MACHINE\SOFTWARE\ Wow6432Node\IMM\	Users	eReceipts 8 does not use any registries.

## Contact Support

Feel free to contact us with any issues or concerns.

**Phone:** 800.836.4750 Option 3 (8:30am - 10:30pm ET, Monday - Friday)

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