Topaz Software Installation Guide

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Install Topaz Software

Topaz signing devices are supported with different web browsers. Internet Explorer only requires the installation of SigPlus for SigGem and SigLite signature pads or the Topaz GemView Tablet Display Driver (*gemview.exe*) for GemView tablets. Other web browsers require additional applications and browser extensions. Refer to the applicable procedure to install Topaz software so that Topaz signing devices can be used with eSign.

Internet Explorer Only

If using Internet Explorer only, refer to this section. If using Internet Explorer with other web browsers or if using other web browsers only, refer to **All Supported Web Browsers** on page 5.

Silent Installation for IE Only

1   Install the eSign Client. Refer to the *eSign Client Installation/Upgrade Guide* for details.

2   Download and install Topaz software.

- **Topaz SigGem and SigLite Signature Pads**: Request a silent installer for SigPlus here: https://www.topazsystems.com/silentinstallerform.html.

  After the silent installer is requested, Topaz will provide more details about the silent installation process.

- **GemView Tablets**: Download and install the Topaz GemView Tablet Display Driver (*gemview.exe*):
  http://www.topazsystems.com/software/download/gemview.exe.

  Run the following command for silent installation of the Topaz GemView Tablet Display Driver:

  ```
  Gemview.exe /s –sps
  ```

  Refer to the "Install GemView Tablet Display Driver" procedure in the *GemView 10 & 10 Touch Tablet Display User Manual* for more details:
  https://www.topazsystems.com/products/specs/GemView10_Guide.pdf.

> Contact Topaz Systems Inc. for help with Topaz products:
> https://www.topazsystems.com/contact_techsupport.html.

Manual Installation for IE Only

1   Install the eSign Client. Refer to the *eSign Client Installation/Upgrade Guide* for details.

2   Download and install Topaz software.

- **Topaz SigGem and SigLite Signature Pads**: Download and install *SigPlus.exe*: https://www.sigpluspro.com/.

- **GemView Tablets**: Download and install the Topaz GemView Tablet Display Driver (*gemview.exe*): http://www.topazsystems.com/software/download/gemview.exe.

  Refer to the "Install GemView Tablet Display Driver" procedure in the *GemView 10 & 10 Touch Tablet Display User Manual* for more details: https://www.topazsystems.com/products/specs/GemView10_Guide.pdf.

Contact Topaz Systems Inc. for help with Topaz products: https://www.topazsystems.com/contact_techsupport.html.

All Supported Web Browsers

If using any supported web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox), refer to this section. If using Internet Explorer only, refer to **Internet Explorer Only** on page 3.

Silent Installation for All Browsers

1   Install the eSign Client. Refer to the *eSign Client Installation/Upgrade Guide* for details.

2   Download and install Topaz software.

- **Topaz SigGem and SigLite Signature Pads**: Request SigPlus and Topaz SigPlusExtLite SDK silent installers here: https://www.topazsystems.com/sigplusextlite_silentinstaller.html.

  After the silent installers are requested, Topaz will provide more details about the silent installation process for both SigPlus and SigPlusExtLite SDK components.

- **GemView Tablets**: Download and install the Topaz GemView Tablet Display Driver (*gemview.exe*): http://www.topazsystems.com/software/download/gemview.exe.

  Run the following command for silent installation of the Topaz GemView Tablet Display Driver:

  ```
  Gemview.exe /s -sps
  ```

  Refer to the "Install GemView Tablet Display Driver" procedure in the *GemView 10 & 10 Touch Tablet Display User Manual* for more details: https://www.topazsystems.com/products/specs/GemView10_Guide.pdf.

3   Follow the silent installer instructions provided by Topaz to install the applicable browser extensions (e.g., Google Chrome, Mozilla Firefox). Internet Explorer does not use a browser extension. If using GemView tablets, this step does not apply to you.

> ⓘ   Contact Topaz Systems Inc. for help with Topaz products: https://www.topazsystems.com/contact_techsupport.html.

Manual Installation for All Browsers

1 Install the eSign Client. Refer to the *eSign Client Installation/Upgrade Guide* for details.

2 Download and install Topaz software.

- **Topaz SigGem and SigLite Signature Pads**: Download and install *SigPlus.exe*: https://www.sigpluspro.com/.

  Then, download and install Topaz SigPlusExtLite SDK (*SigPlusExtLite.exe*): https://www.topazsystems.com/Software/SigPlusExtLite.exe.

  Refer to the "Installing SigPlus and the Topaz SigPlusExtLite SDK" procedure in the *Topaz SigPlusExtLite User Installation Guide*: https://www.topazsystems.com/software/SigPlusExtLite_UserInstall.pdf.

- **GemView Tablets**: Download and install the Topaz GemView Tablet Display Driver (*gemview.exe*): http://www.topazsystems.com/software/download/gemview.exe.

  Refer to the "Install GemView Tablet Display Driver" procedure in the *GemView 10 & 10 Touch Tablet Display User Manual* for more details: https://www.topazsystems.com/products/specs/GemView10_Guide.pdf.

3 Install the applicable browser extensions (e.g., Google Chrome, Mozilla Firefox). Internet Explorer does not use a browser extension. If using GemView tablets, this step does not apply to you.

Refer to the "Installing Topaz SigPlusExtLite Browser Extensions" procedure in the *Topaz SigPlusExtLite User Installation Guide* for details: https://www.topazsystems.com/software/SigPlusExtLite_UserInstall.pdf.

> *i* Contact Topaz Systems Inc. for help with Topaz products: https://www.topazsystems.com/contact_techsupport.html.

Contact IMM Support

Feel free to contact us with any issues or concerns.

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