eSign 2020.x Upgrade Survey



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| eSign Upgrade Survey | |
| Financial Institution Information | |
| Contact information  Name/Email/Role: |  |
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| # Branches/# of Workstations: | Branches       Workstations |
| Time Zone: | Eastern  Central  Mountain  Pacific |
| eSign Information | |
| Production eSign/eSign Plus Version: |  |
| Additional Module Enablement: | Plus  Remote  Laserchex  Coupons |
| Production Server Operating System: |  |
| # of CPUs on Production eSign server: |  |
| Certificate installed: | http  https |
| Load Balancing used with eSign: | Yes  No |
| OVA file utilized previously: | Yes  No |
| SQL Database Version: | Express  Full |
| SQL being mirrored: | Yes  No |
| IMM Prod Client Component Version: |  |
| Preferred Deployment Method for Client Components | Silent Install via MSI  Manual via Machine |
| Test eSign Version: |  |
| AdHoc Downloader Tool installed: | Yes  No |
| Anti-Virus: |  |
| Are multiple FI(s) used within the same eSign server? | Yes  No  If so, what host systems are used in each FI (list by FI): |
| List all in-Person devices: | Topaz Signature Pads  Tablets  iPads  Display device  Other |
| Is the messaging on the Topaz signature pads turned on? | Yes  No |
| Internet Browser Planned to be used with 2020 |  |
| Business System(s) Information | |
| Loan Origination System: | Version |
| In-Branch/Online Membership System: | Version |
| Account Opening System: | Version |
| Home Banking Site: | Version |
| Video Banking Channel: | Version |
| Imaging System: | Version |
| Business System(s) Test Environment  If No, which BS(s) have no test environment: | Yes  No |

**IMM Internal Notes:**