eSign 2020.x Upgrade Survey



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| eSign Upgrade Survey |
| Financial Institution Information |
| Contact informationName/Email/Role: |       |
|       |
|       |
| # Branches/# of Workstations: |       Branches       Workstations |
| Time Zone: | [ ]  Eastern [ ]  Central [ ]  Mountain [ ]  Pacific |
| eSign Information |
| Production eSign/eSign Plus Version: |       |
| Additional Module Enablement: | [ ]  Plus [ ]  Remote [ ]  Laserchex [ ]  Coupons |
| Production Server Operating System: |       |
| # of CPUs on Production eSign server: |        |
| Certificate installed: | [ ]  http [ ]  https |
| Load Balancing used with eSign: | [ ]  Yes [ ]  No |
| OVA file utilized previously: | [ ]  Yes [ ]  No |
| SQL Database Version:  |       [ ]  Express [ ]  Full |
| SQL being mirrored: | [ ]  Yes [ ]  No |
| IMM Prod Client Component Version: |       |
| Preferred Deployment Method for Client Components | [ ]  Silent Install via MSI [ ]  Manual via Machine |
| Test eSign Version: |       |
| AdHoc Downloader Tool installed: | [ ]  Yes [ ]  No  |
| Anti-Virus: |       |
| Are multiple FI(s) used within the same eSign server?  | [ ]  Yes [ ]  No If so, what host systems are used in each FI (list by FI):       |
| List all in-Person devices: | [ ]  Topaz Signature Pads [ ]  Tablets [ ]  iPads [ ]  Display device [ ]  Other       |
| Is the messaging on the Topaz signature pads turned on? | [ ]  Yes [ ]  No |
| Internet Browser Planned to be used with 2020 |       |
| Business System(s) Information |
| Loan Origination System: |       [ ]  Version  |
| In-Branch/Online Membership System: |       [ ]  Version  |
| Account Opening System: |       [ ]  Version  |
| Home Banking Site: |       [ ]  Version  |
| Video Banking Channel: |       [ ]  Version  |
| Imaging System: |       [ ]  Version  |
| Business System(s) Test EnvironmentIf No, which BS(s) have no test environment: | [ ]  Yes [ ]  No       |

**IMM Internal Notes:**