Wacom Display Device Configuration



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Wacom DTU-1141 Display Device

Install the Wacom DTU-1141 display device and configure the environment using the following procedure:

- 1. Download the latest driver from the Wacom website: http://www.wacom.com/en/support/product-support/drivers.
- 2. Install the driver software.
- 3. Reboot the PC.
- 4. Install the DisplayLink driver: http://www.displaylink.com/downloads/windows.
- 5. On the PC, extend the display.
- 6. Connect the Wacom display device.
- 7. Once the PC background appears on the Wacom display device, calibrate the display by tapping the **Calibrate** button with the Wacom display device pen in the Wacom Tablet Properties window as shown below.

🛹 Wacom Tab	let Properties —	□ ×
Device:	< DTU-1141	>
Tool:	< Functions Pen	>
Application:		> +
Pen Calibr	ate	
	Monitor: DTU-1141 3 To align the tablet to the LCD display, click the Calibrate button and follow the directions in the Calibration dialog box. Calibrate	
Use Wind	Jows Ink	
About	Options	

8. Once calibration is complete, disable the pen from the Pen tab as shown below.

🛹 Wacom Tab	let Properties —	
Device:	< DTU-1141	> -
Tool:	< Functions Pen	> _
Application:		> +
Pen Calib	rate	
Soft Current Pr	Firm Customize ressure Maximum	~
	Clicks Keyboard	, I
TIP Double	Tablet	>
Off ·	Large Click Navigation	>
	Applications	>
	On-Screen Con	trols >
About	Options	ined

9. Once the Wacom Tablet Properties window is displayed as shown below, close the Wacom Tablet Properties window. Configuration is complete and the device is ready for use.

Wacom Tablet Properties	-		×
Device: < DTU-1141		>	
Tool: < Functions Pen		>	-
Application: <		>	+
Pen Calibrate			
Tip Feel Customize Current Pressure Click Maximum Tip Double Click Distance Click Large			*
	D	efault	
About Options			0

Wacom DTH-1152 Display Device

Install the Wacom DTH-1152 display device and configure the environment using the following procedure:

- 1. Download the latest driver from the Wacom website: http://www.wacom.com/en/support/product-support/drivers.
- 2. Install the driver software.
- 3. Reboot the PC.
- 4. On the PC, extend the display.
- 5. Connect the Wacom display device.
- 6. Once the PC background appears on the Wacom display device, calibrate the display by tapping the **Calibrate** button with the Wacom display device pen in the Wacom Tablet Properties window as shown below.

Wacom Tablet Properties —	
Device: < DU-1141	>
Tool: < Functions Pen	>
Application: <	> +
Pen Calibrate	
Monitor: DTU-1141 3	
Use Windows Ink	
About Options	

7. Once calibration is complete, disable the pen from the Pen tab as shown below.

🛹 Wacom Tab	olet Properties —	
Device:	< DTU-1141	> -
Tool:	< Functions Pen	> -
Application:	< All	> -
Pen Calibr	rate	
Soft Current Pr Click	Customize Firm Customize Maximum Disabled	~
	Clicks	>
Tip Double	Tablet	>
· · ·	Large Click Navigation	>
	Applications	>
	On-Screen Con	trols >
About	Options	ined

8. Once the Wacom Tablet Properties window is displayed as shown below, close the Wacom Tablet Properties window. Configuration is complete and the device is ready for use.

Wacom Tablet Properties	-		×
Device: < DTU-1141		>	
Tool: < Functions Pen		>	-
Application: <		>	+
Pen Calibrate			
Tip Feel Customize Current Pressure Click Maximum Tip Double Click Distance Click Large			*
	D	efault	
About Options			•

Wacom Configuration for Universal Deployment

After installing and configuring the Wacom display device, the *Wacom_Tablet.dat* file is created. The *Wacom_Tablet.dat* file stores all of the configurations and user preferences for the Wacom display device.

To deploy Wacom display device configurations to multiple workstations, the *Wacom_Tablet.dat* file must be edited and the Wacom Tablet Preference File Utility must be updated using the following procedure:

- 1. Locate the *Wacom_Tablet.dat* file in the %USERPROFILE%\Appdata\Roaming\WTablet\ folder.
- 2. Copy the Wacom_Tablet.dat file to your desktop.
- 3. Open *Wacom_Tablet.dat* file in a text editor and remove any <CommPort> tags.
- 4. Save the edited *Wacom_Tablet.dat* file.
- 5. Move the edited *Wacom_Tablet.dat* file from your desktop to a shared location where it can be used for distribution to each target machine.
- 6. On the target machine, open the Wacom Tablet Preference File Utility.

Tablet Preference File Utility	\times
My Preferences	
Remove	
Backup	
Restore	
All User Preferences	
Remove	
Cancel	

- 7. In the All User Preferences section, click **Remove** to delete any existing user preferences.
- 8. Copy the edited *Wacom_Tablet.dat* file from the shared location to the C:\Windows\System32 folder on the target machine.
- 9. Restart the Wacom service or reboot the target machine.
- 10. Repeat steps 6 through 9 for each target machine.

IMM eSign Setup

From the IMM eSign application, click **Administration > eSignature**. Ensure **Draw** is selected for PC-Traditional devices.

🗟 eSignature	Settings	IMM eSign				
Signing Devices, Me	thods & Defaults					
Device	Methods			Default to		
PC-Touch Capable	SignaturePad	🗸 Туре	Vraw	Туре	•	
PC-Traditional	SignaturePad	🗸 Туре	✓ Draw	Туре	•	
iPad		🗸 Туре	Vraw	Draw	•	

IMM eReceipts Setup

From the IMM eReceipts application, open the **TeR Global Client Settings Manager**. Click the **Signature** tab. Ensure **Touch** is selected in the **Signature Method** field.

				TeR Glo	bal Client Se	ttings Mana	ger		
Search for workstation									Refresh
•	Operation	Printing	Signature	Scanning	Extract	Archive	Offline		
TemplateWS	Signature	Settings							
⊿ Institution			Check All/L	JnCheck All	Shov	v on client			
P OIKIOWI	✓ Enable s	ignatures		7	🖌 Shov	v on client			
	Signature M	lethod Touch	n v]	🖌 Shov	v on client			
	🗌 Apply M	asking Options			Shov	v on client			
					Edit	Save	e Car	ncel	
Current WorkStation Template Wor	kStation								

Troubleshooting

Issue	Resolution
The connected Wacom display device is not working.	 Resolve this issue by performing the following procedure: Confirm the driver was installed before connecting the device. If the driver was not installed, install it. After confirming the driver was installed or after installing the driver, click Windows button + p to extend the display of the PC. Reboot the PC. Connect the Wacom tablet display.
The Wacom display device is not showing anything.	 Resolve this issue by performing the following procedure: 1. Ensure the Wacom display device is connected properly to the PC. 2. Ensure the PC display is set to extend. 3. Run <i>triggerfamily.exe</i> from the driver installation CD.
The pen is not working.	 Resolve this issue by performing the following procedure: 1. Check that the USB cable is connected properly. 2. Once the PC background appears on the Wacom display device, calibrate the screen by tapping the Wacom display pen on the screen.
Applications do not move to the Wacom tablet display.	Download Ultramon software to help move applications to the Wacom tablet display: http://www.realtimesoft.com/ultramon/. Once Ultramon is installed, you will be able to move applications to the Wacom tablet display.

Contact IMM

Feel free to contact us with any issues or concerns.

Phone: 800.836.4750 Option 3 (8:30am - 10:30pm ET) Fax: 908.862.6446 Email: support@immonline.com



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